



Tips on How to Reduce Your Energy Bill

As summer approaches and temperatures change, your daily habits can affect your energy usage and can contribute to increases in your monthly ENWIN bill. Here are some of the most common causes of high bills and some great tips to help you manage them.



Temperature Swings – when extreme temperatures hit, your air conditioners or heaters have to work extra hard to maintain your current indoor temperature. Both electric cooling and heating can result in large increases to your energy consumption. Adjusting your thermostat up/down by one degree can often go unnoticed but can result in significant cost savings. A programmable thermostat can also be used to adjust the temperature when you're at work or on vacation to save even more money.



Seasonal Appliances – Pools and hot tub pumps, dehumidifiers, holiday lights, space heaters all increase your electricity usage. To reduce the impact on your bill, set up timers to coincide with off-peak hours when electricity is the lowest price if you are on the Time of Use rate plan.

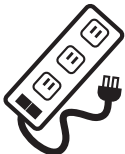
Household Appliances - Your electricity bill goes up with every appliance you add to your household. Don't forget that the bigger the screen on your television, the more electricity it uses. To reduce the impact and save money, look for the ENERGY STAR® logo when you buy new appliances and entertainment devices. This indicates that they are more energy efficient.



Household Members – When you have many residents in your home this can increase the use of laundry machines, lights, dish washers, showers, and other appliances. This can lead to an increase in your electricity bill. Educating your family on proper energy usage, and even creating an energy plan, can help ensure everyone does their part.



On-Peak Usage - Under Time-of-Use pricing, the amount you pay for electricity depends on the time of day and day of the week that you use it. View your electricity usage online by creating a myENWIN account, to see when you are using the most electricity. Perhaps you can shift some activities to lower peak times, such as running the dishwasher after 7 p.m. or doing laundry on weekends when rates are lowest.

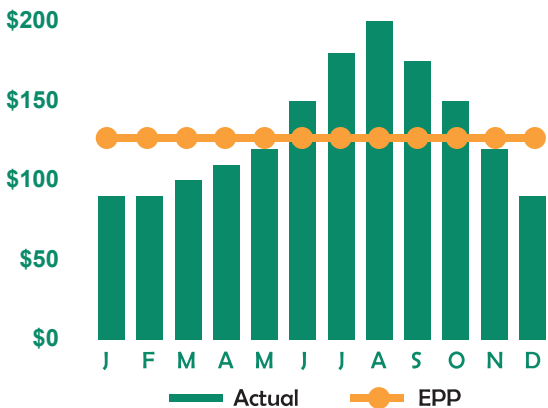


Phantom Power - If you see little lights glowing on your electronics, even when they are turned off, it means that they are still drawing power. All that "phantom power" can add up. Consider using power bars that will allow you to fully turn off electronics when you aren't using them.



Hot Water Tank Leaks - If your hot water tank is electric, any taps that may be leaking will also result in increased electricity charges.

Equal Payment Plan



Help eliminate large seasonal bills by signing up for ENWIN's Equal Payment Plan (EPP). This plan lets you pay a predetermined fixed monthly amount based on your monthly average in the previous 12 months. The monthly amount will be checked regularly to ensure it is accurate and you can cancel at any time if it's not right for you.

Please email info@enwin.com or call our Customer Service Department at 519-255-2727, Monday to Friday from 8:30 a.m. to 4:30 p.m., to sign up today



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Tips on How to Reduce Your Water Bill



Bathroom – Investing in low-flow faucets, showerheads and toilets can help save money in the long run. Additionally, reducing the duration of your showers or shutting off the tap when brushing your teeth or shaving can greatly reduce the amount of water going down the drain.



Outdoors – Watering your garden? Use a rain barrel to collect water for your garden or use a timer for your sprinkler to help reduce the amount of water used on your lawn.

Have a pool or hot tub? Be sure to check for any rips in the liners, use a cover, and maintain proper chemical levels. This can help reduce the amount of evaporation and the need to drain and refill.



Kitchen/Laundry – Try to only start your dishwasher or washing machine with a full load. If you have to run on a lighter load, check your appliance's settings and manuals as they may have designated reduced water usage features available. When handwashing dishes, fill the sink and run the water when necessary to rinse instead of letting water run consistently.



Faucet Leaks – A small leak can quickly turn into a big leak which will lead to higher water charges. Completing routine checks on your taps and toilets can help avoid unexpected costs. If you find a leak and fix it, call us and you may qualify for wastewater relief.

Frequently Asked Questions

How can I be more in control of my electrical usage?

Our online portal **myENWIN** allows you to access and manage your own usage data, daily, weekly, or monthly. Today's usage data will appear on your profile tomorrow, allowing you to create your own consumption reports using real data. Comparing your usage patterns will help you better understand and manage your consumption. To access your account today, **visit my.enwin.com**.

Are there any programs available to assist with energy savings?

Save On Energy offers the Energy Affordability Program which provides support to income-eligible electricity consumers by helping them to lower their monthly electricity costs and to increase their home comfort. Depending on your situation, you may receive different energy-saving products and services free of charge. To learn more about this program, visit **saveonenergy.ca**.

I'm filling my pool, do I need to call to advise so I can get a reduction on my bill?

If you fill your pool on or after May 1st and before October 31st, you do not need to call to advise. All customers will automatically qualify for a Seasonal Sewer Adjustment (SSA) which is applicable to the waste water portion of the bill. SSA is based upon your 6-month average water consumption in the winter period (November 1st to April 30th) so filling your pool after May 1st will help keep your sewer costs low.